

THE FURRY GUYS

Your Pet's Other Friend!

For the purposes of this document, the terms Client, Owner, Pet Owner, and Customer are synonymous with the person contracting services for one or more domestic animals.

- Payment in full is due at time of reservation. **Reservations are not held** until payment in full is received by **The Furry Guys** or special arrangements are agreed upon by both parties in writing.
- **Pet Owner** agrees to giving **The Furry Guys** a copy of the house key to keep on file.
- **The Furry Guys** are not responsible for wilted, dead or otherwise unhealthy plants. **The Furry Guys** will work hard to follow your written directions as precisely as possible, but cannot be responsible if the results are not favorable. *Please place all indoor plants together on a waterproof surface in plain sight*, as your pet sitter is not responsible for water damaged areas or missed plants.
- **The Furry Guys** are not responsible for damage to the home beyond the control of the Pet Sitter. This includes, but is not limited to leaks, electrical problems, and acts of nature. In these situations, the company will attempt to contact the customer and then the emergency contact before making a subjective decision on dealing with the problem. All repairs and related fees (including Special Service emergency service time and coordination fees) will be paid by the client, or fully reimbursed to **The Furry Guys** within 7 days.
- **The Furry Guys** are not liable for any loss or damage in the event a burglary or other crime that should occur while under this contract. Pet Owner agrees to secure home prior to leaving the premises. **The Furry Guys** will attempt to re-secure the home to client instructions at the end of each visit. While keys are in the possession of a Pet Sitter, they will be either on the Sitter's physical person, or be properly secured.
- **Pet Owner** must have legal rights to place the animals in the care of Pet Sitters, Kennels, and Veterinary Clinics. The Pet Sitter cannot service a home with "Visiting" pets or animals that do not belong to the resident of the service site without separate sets of agreement forms, including a Legal Considerations Agreement, accepted and signed by each rightful owner(s).
- **Pet Owner** is responsible for pet-proofing house and yard, and the security fences/gates/latches. **The Furry Guys** will not be responsible for the safety of any pets and will also not be liable for the death, injury, disappearance, or legal consequences of any pet with unsupervised access to the outdoors.
- **The Furry Guys** are authorized to seek any emergency veterinarian assistance needed during visits, at the cost of the client, from any veterinarian as chosen by the sitter. However, the company is not responsible for the health/well being of the animal.
- **Pet Owner** is responsible for supplying the necessary, safety equipment/supplies needed for care of their pet(s), including but not limited to a sturdy, well-fit harness (halter, collar, etc...) for walks or in case of emergencies, firmly affixed vaccination tags, a lead rope or leash, pooper-scoopers, litter boxes, food, cleaning supplies, medicines, pet food, and cat litter. Pet Owner authorizes any purchases necessary for the satisfactory performance of duties. Pet Owner agrees to be responsible for the payment of such items, as well as service fees for obtaining items, and will reimburse **The Furry Guys** within 14 days for all purchases made.
- This contract permits **The Furry Guys** to accept all future telephone, online, mail or email reservations and provide service without additional signed legal considerations agreements.
- **The Furry Guys** may use their discretion to stop and end service at any time that a pet poses a danger to the safety or health of itself, other pets, other people, or the Pet Sitter. If concerns prevent the Pet Sitter from continuing for a pet, the Owner authorizes the pet to be placed in a kennel, or previously arranged locale if possible. All subsequent charges, including but not limited to transportation, kenneling, tranquilizing, treating, accessing, and liability, are to be the responsibility of the Owner.

- **The Furry Guys** agrees to provide agreed upon services in a manner that is trustworthy, caring and dependable. In consideration of the services as an express condition thereof, the client expressly relinquishes any and all claims against the company and its employees, except those arising from negligence. Claims of negligence that involve a hired Independent Contractor, hired by **The Furry Guys**, will be the responsibility of the Independent Contractor and the company they represent. All hired Independent Contractors are required to carry liability insurance with optional coverage or bonding through a reputable company.
 - Client agrees to discuss any concerns with **The Furry Guys** within 24 hours of return after service.
 - This agreement is valid from the date signed, and replaces any prior Legal Considerations agreements. Client agrees to any future **The Furry Guys** term changes relayed verbally to the client, mailed or emailed in writing to the client, or posted on our website under the heading Terms .
 - The owner states that he/she as read this agreement in its entirety and fully understands and accepts its terms and conditions.
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Client/Owner Name:

Signature: _____ Date: _____

The Furry Guys Representative:

Signature: _____ Date: _____

